

From: [REDACTED]
To: [Luton Airport](#)
Subject: Noise from London Luton Airport
Date: 23 August 2024 15:50:54

You don't often get email from [REDACTED]@gmail.com. [Learn why this is important](#)

I am an interested party in the planning application by London Luton Airport, particularly on the noise nuisance they present at **ALL** hours of the day
A ground noise level restriction of 80dBA day time and 79dBA night time is simply inadequate especially when the background noise level is 20 to 30dBA. Aircrafts flying to and from Luton airport are terrorising me in my own home in Stevenage. Luton's response to this has summarily been they are operating legally and fining aircrafts that breach this limit.

- a) The current noise level limits are simply inadequate. Being subject to 80dBA periodically for an extended period of time is in breach of HSE guidelines.
- b) I have no views of the fines - are these sufficient deterrent or are airlines happy to pay this and continue to be a nuisance to the poor populace
- c) Luton's ability to operate 24/7 is criminal and this needs to be revoked. They have gone from a small airport to a major hub and cannot continue to operate same way as they started. Too many nights of broken sleep especially in the summer from aircraft noise flying 1am, 2am, 3am, 4am...non-stop! It's cruel and an injustice!

I hope the SoS will consider and address the noise concerns in the DCO decision. Luton is already a notorious nuisance to the Stevenage community as it currently stands, expanding to more than double their capacity will be simply unbearable and atrocious to the common people living in the surrounding towns and villages.

Thank you.
Bola Sangosanya.

[REDACTED] [REDACTED]

Luton's email dated 10/02/2022 below. They simply stopped responding to further reports after this and no meet-up ever happened.

Many thanks for your online noise reports to the Flight Operations team at London Luton Airport. I can confirm these complaints have now been logged accordingly within our complaints database.

Following investigation of the disturbance reported on 05/02/2022 at 2250hrs, this aircraft has been correlated to an arriving passenger aircraft using our westerly operations. The aircraft followed all standard procedures on this route.

Following investigation of the disturbance reported on 08/02/2022 at 0420hrs, this aircraft has been correlated to an arriving cargo aircraft using our westerly operations. The aircraft followed all standard procedures on this route.

Following investigation of the disturbance reported on 09/02/2022 at 0324hrs, this aircraft has

been correlated to an arriving cargo aircraft using our westerly operations. The aircraft followed all standard procedures on this route.

As mentioned here at LLA we permitted to operate for 24 hours which is the same as other London airports. Although, we do understand that aircraft operating during the early morning can be particularly disturbing and we are conscious of the impact that these flights can have on the local community. While I realise it will not stop you from being disturbed, it is important to point out that London Luton Airport already has more stringent noise control measures than most major UK airports. This includes a night-time noise violation limit, This is where if an aircraft noise is greater than 79dB during the night time, the aircraft will receive a fine; previously this limit was set at 80dB. All fines are put into the community trust fund, operated to help local communities benefit. The noise violation limits are measured at our three fixed noise monitors, at these locations aircraft must be below 79dB during the night and 80dB during the daytime period. For clarity we do not fine aircraft for the noise at any of our portable noise monitors, as these move around and will always be different distances from the airport. We use the standard 6.5km from the start of the runway to measure the noise for our noise violations.

All our Noise and Track violations are detailed in the annual and quarterly monitoring reports. The quarterly monitoring reports which can be found on our website.

We do recognise that our operations can have an impact on neighbouring communities, and we of course have every sympathy with those affected and I would like to apologise for the disturbance you have experienced.

As you are a new resident to one of the communities that the airport impacts, myself and my colleague [REDACTED] are happy to meet you in person. We can do this either at the airport offices, a coffee shop, your property or another mutually convenient place. I believe this will allow us to have a conversation regarding aircraft noise matters along with our restrictions and new projects we are working on. If you would like to arrange this, please do let us know.